HOTEL  **"AKTI"** KAMENA VOURLA

73, G. Vassiliadis, PC 35008, Tel. +30 22350 22211, email: akti-kv@otenet.gr  
  
**Complaint Analysis Information Letter (Form E03)**

**Document Number: aktikv-0004, Revision: 1st, Date: 01/10/2017**

Approval: Panagiotis Bassanos, Director

**Complaint No. :** ................................................Date.........................................

Customer Data :  
  
Dear Mr. / Mrs.  
  
We appreciate any comments or complaints from our guests about the hotel  
as it helps us to improve the services we offer.

We hereby inform you that we have received and analyzed your complaint.

Thank you

Sincerely

Name of Employee Responsible:

Date: Signature :

**DOCUMENT AMENDMENTS**

AMENDMENT LEVEL : DATE:  
DESCRIPTION OF MODIFICATION:

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